



Frequently asked questions

We have put together some questions that we get asked frequently at enquiries and viewings to help you make your choices.

Q: How can you help my child to settle into their new surroundings?

A: Before your child's first day at Tiny Adventures there is a settling in period. This normally takes the form of two free sessions, one with a parent present and one without. However, each child is different and it may be that a different approach is needed to ensure your child is happy and settles quickly. Please speak to the Nursery Manager who will supply you with the complete policy and arrange visits. We use key workers so a child forms a bond with a key person and parents feel at ease when getting to know key person.

Q: How can I be sure my child will be safe and secure?

A: Tiny Adventures undertake to do all that is reasonably practical to promote safety measures as a mutual objective for management, employees at all levels, and to prevent injuries to children, parents, staff and visitors. We have a Fingerprint Biometrics system to ensure that only authorised personal can enter the nursery. All our staff undergo police checks through the Criminal Records Bureau to ensure they are suitable to look after your child.

Q: Are the staff at Tiny Adventures qualified in childcare?

A: Tiny Adventures currently employ 16 members of staff (including the directors), many of whom are qualified to NVQ level three or equivalent. Our Nursery Manager and Deputy are studying towards a degree qualification in childhood studies. Some staff are enhancing their professional development by continuing additional training as they work with us. All our staff are friendly and approachable.

Q: What will happen if there is an emergency ?

A: If an accident occurs while the child is at nursery appropriate first aid will be given where necessary and the parents will be asked to sign an accident book. In the event of an emergency immediate medical attention may be sought. This may include a General Practitioner or hospital attendance. Parents will be advised as soon as possible. A member of staff would escort the child, with the child's record information to seek the medical attention. Arrangements will be made to meet the parents at the establishment.

Q: What if my child is ill?

A: If a child becomes ill whilst at nursery, the parent will be notified immediately and asked to collect the child. Common symptoms or illnesses that occur where Tiny Adventures may contact the parents are Sickness, Diarrhoea, and High temperature. The nursery staff will endeavour to keep the child as comfortable as possible, until the parent is able to collect the child. If we deemed the illness to be serious, we would take the child to hospital.

Q: Are Tiny Adventures staff qualified in First Aid?

A: At Tiny Adventures a majority of our staff are qualified in Paediatric First Aid.

Q: What are the Tiny Adventures views on discipline?

A: Tiny Adventures believes in promoting positive behaviour. We encourage self-discipline, consideration for each other, our surroundings and property. We do this by praising children and acknowledging their positive actions and attitudes. We hope by this praise they see we value and respect them and they get attention and reward for their actions. Good behaviour rewards will be received for positive actions; these may take the form of stickers or star charts. Please ask at the nursery for a copy of the complete behaviour policy.



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Q: What activities on offer?

A: A sample range of activities are: -

- Cutting and sticking;
- Computer programmes that encourage control of the mouse and help to develop colour, number and shape recognition;
- Painting and drawing;
- Floating and sinking activities;
- Nature walks in the garden/park;
- Games and jigsaws;
- Puppets and story sacks;
- Songs and rhymes;

Q: What food will be provided?

A: Children are encouraged to wash their hands before meal times to reduce the risk of contracting food poisoning. Tiny Adventures operate a healthy eating policy and endeavour to ensure that the children receive a balanced diet while in our care. Fresh foods are used to prepare the meals for the children wherever possible. Salt is never added to the cooking and we operate a low sugar policy.

Q: How will I be updated with my child's progress?

A: From the moment your child starts at nursery a Learning Journey is created. We call this their 'WOW' folder. These include key development milestone dates, paintings and comments about your child's days at nursery. Visiting parents do not need to make an appointment to come and view the nursery.

Q: How will I know how my child's day has gone?

A: Feedback is given to the person collecting the child which will cover what they have been doing in nursery, what they have eaten and generally how their day has gone.

Q: How does the nursery work with parents?

A: It is the aim of Tiny Adventures to work together with parents to consider their needs, and those of their children, and to keep parents informed at all times. Parents are given feedback at the end of each session as to the well being of the child, providing information about meals, toileting and general activities your child has undertaken.

Q: What if my child goes on an outing?

A: The children at Tiny Adventures enjoy outings to the park to feed the ducks and use the play equipment. The children also enjoy nature walks, and walks around our immediate environment to see things of interest to them. Children also enjoy outings to the library to collect books suitable for our current topic. We endeavour to have as many visitors to the nursery as possible so that children's understanding of the wider world can be enhanced. Arrangements for transportation outside the nursery are carefully planned and where necessary, additional staff are employed to ensure safety. Your child's welfare is paramount.

Q: Could I get extra sessions / emergency care at short notice?

A: Tiny Adventures may be able to accommodate emergency care requirements. If you need care at short notice, please speak to the Nursery Manager. If an emergency session has been agreed this will be charged at the standard rate for the full or half day. The charge will appear in the invoice for the following month.

Q: What education curriculum will my child follow?



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A: We follow early follow the early years foundation stage at Tiny Adventures. The EYFS is a play approach, which highlights the importance of children learning through play. As early years practitioners we need to understand how children learn through play so we can plan learning for individual children at each stage of their development. We value parents input where ever possible. The EYFS ensures:

- children learn through play
- providers work closely with parents
- you are kept up to date on your child's progress
- the welfare, learning and all-round development of children with different backgrounds and levels of ability, including those with special educational needs and disabilities